



Building Integrity and Trust



MINISTRY OF COMMUNICATIONS

A person is shown from the chest up, wearing a black cap and a gold and black patterned headscarf. They are wearing a red garment with a large, colorful, circular pattern on the back. The background is dark and gradient.

2017 DATA PROTECTION CONFERENCE



Building Integrity and Trust



MINISTRY OF COMMUNICATIONS



TITLE: Managing Surveillance – Balancing Transparency, Public Interest and Privacy

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“Transparency breeds trust”

(Anon)



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Managing surveillance

- Close observation of people by law enforcement agents.....
- Leadership matters
- Be agile, use scrum
- Be Professional
- Collect data responsibly and legally
- Use the right tools



Balancing action

- **TRANSPARENCY:** is required to build trust
- **PUBLIC INTEREST:** know the regulations
- **PRIVACY:** respect local and international privacy laws including the International Covenant on Civil and Political Rights (ICCPR) a multilateral treaty adopted by the United Nations General Assembly on 16 /12/1966



Effectiveness

- PEOPLE: Leadership
- PROCESS: SCRUM
- TECHNOLOGY: Choose wisely and use calibrated equipment



Recommendation

- Start with WHY
- How to carry out the operation
- WHAT technology to use
- WIPE data securely
- Be an agile leader



End

Questions?



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