



Getting Ready – Data Protection Audit

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“Checklist”

- ▶ Regulatory requirements
- ▶ Data classification
- ▶ Data loss prevention
- ▶ Network and Data security
- ▶ User access management
- ▶ Security of mobile devices – access control, remote security, anti-virus
- ▶ Data disposal methods

Regulatory requirements

- ▶ Country

- ▶ **The Data Protection Act, 2012 (Act 843)** requires every individual or organization that processes personal information to register.
- ▶ **Electronic Transactions Act 772, 2008 - 8(2)** Retention of electronic records: The document, record or information shall be kept in electronic form for **at least six years**.

- ▶ Industry

- ▶ Financial services – PCI DSS: protection of cardholder data

Data classification

- ▶ Data classification is broadly defined as the process of **organizing data by relevant categories** so that it may be **used and protected more efficiently**. The classification process not only makes data easier to **locate and retrieve** – data classification is of particular importance when it comes to **risk management, compliance, and data security**.

Data classification

- ▶ **Category 4 [CONFIDENTIAL]:** Highly sensitive corporate and customer data that if disclosed could put the organization at financial or legal risk.
 - Eg: Employee social security numbers, customer credit card numbers, bank account details
- ▶ **Category 3 [RESTRICTED]:** Sensitive internal data that if disclosed could negatively affect operations.
 - Eg: Contracts with third-party suppliers, employee reviews
- ▶ **Category 2 [OFFICIAL]:** Internal data that is not meant for public disclosure.
 - Eg: Sales contest rules, organizational charts
- ▶ **Category 1 [PUBLIC]:** Data that may be freely disclosed with the public.
 - Eg: Contact information, price lists

Data Loss Prevention

- ▶ **Data loss prevention (DLP)** is a strategy for making sure that end users do not send sensitive or critical information outside the corporate network. The term is also used to describe software products that help a network administrator control what **data** end users can transfer.
 - ▶ **Emails and classified documents** – block ability to print/copy/forward emails with classified contents
 - ▶ **Mass storage and data transfer devices** – restriction on USB ports and use of mass storage devices
 - ▶ **Cloud storage** – restriction on use of cloud storage spaces
 - ▶ **Mobile devices** – policy for data / information to reside on company servers and only be accessed by mobile devices

Network and Data Security

▶ Network security

- ▶ Physical and logical
- ▶ Internal and external
- ▶ Firewalls – IPS, IDS
- ▶ Routers and switches – port controls, telnet/ssh, tunneling
- ▶ Network segmentation

▶ Data security

- ▶ encryption of data at rest, in the cloud and in transit
- ▶ anti-virus
- ▶ Protection of physical records/documents



User Access Management



- ▶ Rights – create, view, update, delete
- ▶ Roles – function within the organization
- ▶ Password policy
- ▶ Single sign-on solutions
- ▶ Regular reviews
- ▶ Procedures around joiners and leavers

Security of Mobile Devices

- ▶ Access control – password protect / screen lock
- ▶ Remote security – delete data, disable device
- ▶ Anti-virus – auto updates, protection against malware

Data disposal methods

- ▶ Procedure for handling old/obsolete computers and electronic storage devices
- ▶ Controlled procedure for deleting and destroying data



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